



SERVICE BULLETIN 301

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Date: 5 Mar 09

Revision: 00

SUBJECT: Defective GFCI Harnesses

MODELS: All models

Number of
People
Required



KIT NUMBER	KIT DESCRIPTION
N/A	N/A

TOOLS REQUIRED: None

ESTIMATED INSTALLATION TIME: <1 minute



The following areas of this vender contain voltage which can cause serious injury or even death: the main power cord, supplying 115-230 VAC to the evaporator, EMI filter, and refrigeration system; the power line from the EMI filter to the ballast and transformer; and the ballast, which can produce upwards of 600 volts. Remove all power from the vender before working in any of these areas.

IMPORTANT INFORMATION: Royal Vendors, Inc., has recently identified some defective Ground Fault Circuit Interruptor (GFCI) power cords manufactured by Leviton Manufacturing Co., Inc. Approximately 10% of venders manufactured by Royal Vendors from late January 2009 through the first week of March 2009 may have these faulty interruptors. On affected harnesses, the GFCI can be tripped manually and reset (normal function); however, if the interruptor is automatically tripped, it cannot be reset. **It is important to note that this is a fail-safe condition; there is no safety risk caused by this harness malfunction.**

IDENTIFICATION: It is normal for an operative GFCI to trip when a ground fault is detected. However, if the interruptor trips and pressing the "RESET" button does not restore power, the harness is faulty and should be replaced. Only a small percentage of harnesses on venders with serial numbers beginning with 200904 to 200910 will be affected. Faulty interruptors will display the Leviton logo, as seen in the photographs below.

SOLUTION: Upon identification of a defective cord, please call Royal Vendors' Service Parts Department toll-free at 1 800 931 9214 to order a new GFCI harness. (Outside the USA, dial +1 304 728 7056.) When calling, please supply the complete vender serial number for warranty replacement. **NOTE:** It is only necessary to replace the section of the power cord that plugs into the power source (wall outlet).



Only a small percentage of harnesses on venders with serial numbers beginning with 200904 to 200910 will be affected. Faulty interruptors will display the Leviton logo, as seen in the photograph to the right.



In an effort to provide our customers with the latest information on our equipment, Royal Vendors sends service bulletins to customers using the original ship-to address or e-mail addresses, if supplied by our customers. We also post all service bulletins on our website at www.royalvenders.com. If for any reason a vender is moved to another location or is sold to another customer other than to whom Royal Vendors originally sent the machine, it is the responsibility of the original purchaser of the vender to notify the appropriate personnel of the service bulletin.

**ANY QUESTIONS? CONTACT ROYAL VENDORS' CUSTOMER SERVICE DEPARTMENT
 IN NORTH AMERICA, CALL TOLL FREE 1 800 931 9214**