



# SERVICE BULLETIN # 00263

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DATE: 4-26-05

REVISION: 00

**SUBJECT:** RVV X-axis Home Switch Cover Interference

# of People  
Required



**MODELS:** RVV

**Kit Number**      **Kit Description**

See below      See below

**TOOLS REQUIRED:** Phillips screwdriver

**ESTIMATED INSTALLATION TIME:** 5 minutes



The following areas of this vender contain voltage which can cause serious injury or even death: the main power cord, supplying 110 VAC to the evaporator, EMI filter, and refrigeration system; the power line from the EMI filter to the ballast and transformer; and the ballast, which can produce upwards of 600 volts. Remove power from vender before working in any of these areas.

**REASON FOR BULLETIN:** A limited number of Royal Vision Venders prior to serial number 200511MAXXXX may experience interference between the X-axis home switch cover and the profile gasket on the refrigeration door. This interference could cause the elevator cup to not find its X-axis home position. When this occurs, the elevator cup will either bounce up and down or it will not go up at all. This bulletin provides a solution for this interference.

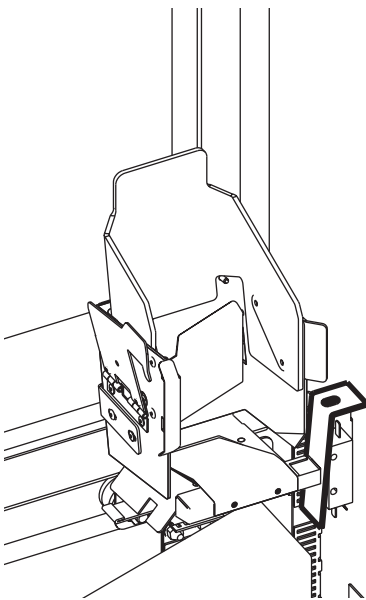
### SOLUTION:

For venders prior to serial number 2005**11**MAXXXX, the X-axis home switch cover **must** be replaced with the new, more narrow-profile home switch cover (part number 337858).

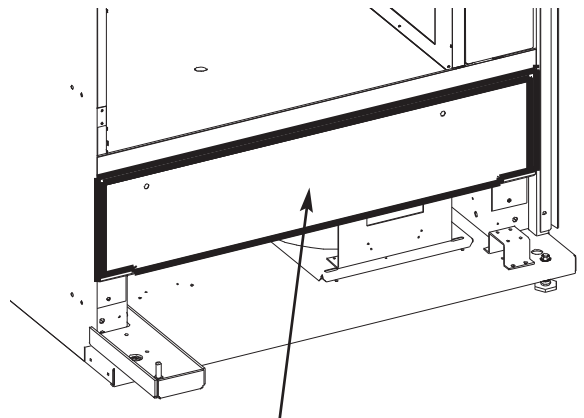
In addition, for venders prior to serial number 2005**13**MAXXXX, it is **recommended** that the existing profile gasket on the refrigeration door be replaced with the new, redesigned gasket (part number 815519).

#### Elevator mechanism

#### Bottom of cabinet



X-axis home switch cover  
Replace this cover on venders prior to serial number 2005**11**MAXXXX. (This replacement is **necessary**.)



Refrigeration door  
Replace the gasket around this door on venders prior to serial number 2005**13**MAXXXX. (This replacement is **recommended**.)

In an effort to provide our customers with the latest information on our equipment, Royal Vendors sends service bulletins to customers using the original ship-to address or e-mail addresses, if supplied by our customers. We also post all service bulletins on our website at [www.royalvendors.com](http://www.royalvendors.com). If for any reason a vender is moved to another location or is sold to another customer other than to whom Royal Vendors originally sent the machine, it is the responsibility of the original purchaser of the vender to notify the appropriate personnel of the service bulletin.

**ANY QUESTIONS??? CONTACT ROYAL VENDORS' CUSTOMER SERVICE DEPARTMENT  
CALL TOLL FREE (800) 931-9214**