



SERVICE BULLETIN # 00180

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DATE: 6-10-99

REVISION: 00

SUBJECT: Cash Counts Not Complying with Sale Count while in Single Price Mode (C1-0)

MODELS: GIII runs 1489 to 1504 with -2 EVS software

REASON FOR FIX:

This issue will only occur if you have a GIII set in the single price mode (C1-0), and are using the cash count readings for inventory, it is quite possible that the cash counts will not comply with the sale counts.

CORRECTIVE PROCEDURE:

The following procedure is a step by step solution to this problem. Simply stated, all you are doing is making the price in multi-price setting match the price in single price setting.

The solution to this problem is as follows:

- 1) Press the mode button on the control board.
- 2) Scroll through the menu, to "Con" and press button 4 to enter.
- 3) Enter in to "C1" by pressing button 4.
- 4) Set "C1" to "1" for multi-price by pressing button 2 or 3, then press button 4 to enter.
- 5) Go back to "Con" by pressing button 1.
- 6) Then press button 3, to "prC", and then press button 4 to enter.
- 7) The display will read, "pr1". Press button 3 to "ALL", and then press button 4 to enter.
- 8) Using button 2 to raise, and button 3 to lower, set the price you desire and press button 4 to save.
NOTE: *If you want the price to be displayed in Sales Mode, complete the following 3 steps.*
- 9) Press button 1 to return to "prC", then press button 2 until you return to "CON".
- 10) Press button 4 and the display should read, "C1". Then press button 4 and set "C1" to "0" for single price by pressing button 2 or 3. The display should then read, "C1-0". Press button 4 to save this.

**ANY QUESTIONS??? CONTACT ROYAL VENDORS' CUSTOMER SERVICE DEPARTMENT
CALL TOLL FREE (800) 931-9214**