



# SERVICE BULLETIN # 00019

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REVISION: 02

**SUBJECT:** Double or Dry Vending Problems

**MODELS:** 552-7,8 (Serial Numbers XXXX-1032, XXXX-1034 or XXXX-1051)

KIT NUMBER	KIT DESCRIPTION
058111	Spacer - (3 Deep)
058714	Wide Shim Right

**BEFORE WORKING ON VENDER:** Remove power from vender by unplugging vender's main power cord from the AC voltage power source (wall outlet).

### Reason for Fix:

Because of holes punched in the column walls being out of tolerance (on subject serial numbers) some venders may experience "multiple" or "dry" vending.

### Usage:

#### MULTIPLE VENDING:

For multiple vending caused by too much clearance in the rear of the column use part number 058,111,003 (This shim is a flat "spacer shim"). This shim should be added behind (against column wall) the current shim.

#### DRY VENDING:

For dry vending caused by not enough clearance in the rear of the column use part number 058,714,003 (This shim has a smaller "lower flange"). This shim should replace the current one, if any.

**ANY QUESTIONS??? CONTACT ROYAL VENDORS' CUSTOMER SERVICE DEPARTMENT  
CALL TOLL FREE (800) 931-9214**